

DEDHAM HEALTH

& Athletic Complex

7/7/20

Dear Member

We apologize for any confusion that the latest automatic billing may have caused. At the end of March we sent a letter to all members and posted on our website that we have **stopped all billing** and would **resume billing** when we were allowed to re-open. We assumed that anyone who was concerned with being charged as a member once we re-opened would have contacted us during the three months that we were closed. A number of members with specific medical concerns did.

We understand some people are very concerned about the possible resurgence of Covid-19. Please know that we as a club have invested significantly in the latest technology to keep you as safe as you can possibly be while you are in this building. Paying for this technology and having the ability to pay our staff is based almost entirely on monthly dues. You are the lifeline of this business.

With that we have come up with three options for those of you who **cannot** or **do not** wish to return to Dedham Health at this time.

1. If you have a medical condition that defines you as high risk. We will place your membership on medical hold with no charge upon your return. You must have a doctors' note stating that you are high risk.
2. If you are not high risk but you are still concerned about Covid-19 and you are not ready to return to the club at this point in time we will place you on hold. You will pay a \$30 monthly fee to maintain your membership during the time that you choose to stay on hold. The money you have been charged for July dues will be credited to your account and utilized to pay the \$30 monthly hold charge.

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3. You can terminate your membership and rejoin the club when you are comfortable doing so. You will be subject to the joining fee at that time. July monthly dues will be refunded to you within 10 days.

We understand these are difficult and trying times for everyone. We are no different. We truly appreciate you as a member and the decision you need to make. We urge you to come into the club and see all the precautions we have taken to keep you safe before you make your final decision. We hope these options help.

Please email info@dedhamhealth.com if you have any questions.

Thank you

Lars Lambros

Membership Director

Stephen Lempert

General Manager

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