6/10/20



Dear Summer Club Member,

We are very excited to announce that <u>The Summer Club</u> will <u>be</u> <u>opening</u> this <u>Monday</u>.

<u>We apologize for the delay</u>, as we have been waiting for the state regarding the phased reopening and mandatory guidelines. At the end of last week the Department of Public Health provided this information. We have been working diligently to create a plan to ensure the safety of our members and employees while simultaneously <u>providing a positive</u> <u>experience for all Summer Club members</u>.

We are excited to open Summer Club for the summer of 2020 but this will obviously be a different experience than previous summers. The complete operating plan can be found by clicking on the Button at the end of this email. The following is a list of the <u>key procedural adjustments</u> we will be making to comply with state and local guidelines due to Covid-19.

## If things continue to improve as they have recently, we expect that state and local authorities will allow us to loosen these restrictions.

- Summer Club hours will be: M-F 12pm-9pm and Sat and Sun 10am to 8pm
- Each family will be able to reserve a three hour block.
- There will be a reservation system via phone
- Temperature checks upon entering the club
- Social distancing will be required, and masks will be mandatory when moving about (not while in the water or eating)
- Changing rooms will be closed
- No Guests permitted
- We will not be running the waves to start the summer
- Parental supervision at Splash Pad
- Masks worn while riding Bumper Boats
- NO Summer Club Run kids activities
- Members must bring and use own balls for basketball and tennis
- No cash transactions
- No changing in the locker rooms
- No Lost and Found

Also, if there is a delay in the opening of schools this Fall, we plan to stay open into and potentially through September.

We realize that this is not Summer Club as you know it. It is, however, the framework within which we must operate this summer. We understand that some of you will have questions about prorates and membership costs due to the later start and other restrictions. With the operating procedures and regulations from the state and local authorities, the cost of operating the Summer Club will be significantly more than years past. For this reason, we are not able to discount the membership fee.

We will, however, <u>waive the renewal deposit for the 2021</u> season to all 2020 members who maintain their membership this year. That is a <u>\$100 value</u>.

We hope that all of our valued members will decide to stay with us for the Summer of 2020. However, if you are not interested in staying with us for Summer Club 2020 we certainly understand. Just inform us on or <u>before</u> <u>this Saturday June 13</u>, and we will refund all monies paid without penalty. We plan on drafting balances on Sunday, June 14.

We understand these are difficult times for many. We hope that opening Summer Club will add some semblance of happiness and normalcy to our members. This was a difficult decision to make, but in the end we decided that a modified Summer Club is better than No Summer Club at all.

We promise to work hard to make Summer Club 2020 the best it can be. We hope you will join us for (a different but STILL super fun) summer.

Please click below for our Reopening Handbook

Reopening Handbook

<u>Visit our Website</u>